

GET TO KNOW RELAY SOUTH DAKOTA

Relay South Dakota makes it possible for deaf, hard-of-hearing or speech-disabled people to communicate over the phone.

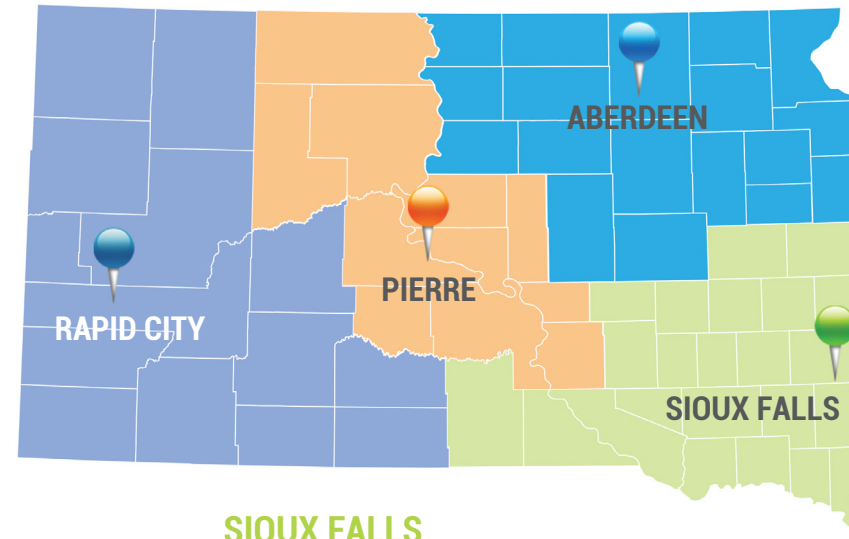
Service is available 24 hours a day, 365 days a year and calls are confidential. There are no restrictions on the length or number of Relay calls you make.

To make a Relay call, dial 711 to connect with a trained Communications Assistant (CA) who will facilitate your call.



RELAYSD.COM

Relay South Dakota and TED are funded through the South Dakota Dept of Human Services



PIERRE

(877) 866-8950 Voice/TTY

COUNTIES: Brule, Buffalo, Corson, Dewey, Hughes, Hyde, Jones, Lyman, Stanley, Sully, Ziebach

RAPID CITY

(888) 304-2311 Voice/TTY

COUNTIES: Bennett, Butte, Custer, Fall River, Haakon, Harding, Jackson, Lawrence, Meade, Mellette, Oglala Lakota, Pennington, Perkins, Todd

SIOUX FALLS

(866) 246-5759 Voice/TTY

COUNTIES: Aurora, Bon Homme, Brookings, Charles Mix, Clay, Davison, Douglas, Gregory, Hanson, Hutchinson, Jerauld, Kingsbury, Lake, Lincoln, McCook, Miner, Minnehaha, Moody, Sanborn, Tripp, Turner, Union, Yankton

ABERDEEN

(866) 246-5759 Voice/TTY

COUNTIES: Beadle, Brown, Campbell, Clark, Codington, Day, Deuel, Edmunds, Faulk, Grant, Hamlin, Hand, Marshall, McPherson, Potter, Roberts, Spink, Walworth

FEDERAL LAW PROHIBITS ANYONE BUT REGISTERED USERS WITH HEARING LOSS FROM USING INTERNET PROTOCOL (IP) CAPTIONED TELEPHONES WITH THE CAPTIONS TURNED ON. IP Captioned Telephone Service may use a live operator. The operator generates captions of what the other party to the call says. These captions are then sent to your phone. There is a cost for each minute of captions generated, paid from a federally administered fund. No cost is passed on to the CapTel user for using the service.

BE PART OF THE CONVERSATION.

A Guide To Greater Independence.



CONNECTING
ALL OF US

Download the application at
relaysd.com/contact-us/apply-now
or call 877-866-8950
to start your application.



GET YOUR FREE PHONE



1 2 3

The TED (Telecommunication Equipment Distribution) program puts phones into the hands of those with hearing loss or speech disabilities. You qualify for a FREE phone* if you are a South Dakota resident with existing phone service in your home.

STEP 1 APPLY

Go to relaysd.com and either:

- Apply online
- Print an application

STEP 2 GET CERTIFIED

Simply print a certification form at relaysd.com to show certification of your speech or hearing diagnosis.

*Already wearing hearing aids, cochlear implants or using ASL to communicate? No certification needed.

STEP 3 SETUP

We'll deliver and install your new phone, then train you how to use it.

*Income guidelines may apply to some devices offered through the program.

EVERYTHING YOU NEED TO KNOW ABOUT RELAY CALLS

Type of Relay Call	RCC (Relay Conference Captioning)	TTY (Text Telephone)	HCO (Hearing Carry Over)	STS (Speech to Speech)	Amplified (Traditional Phone Service)	VRS (Video Relay Service)
Equipment						
What is it?	RCC provides realtime captioning for remote meetings and videoconferences. Users can choose to participate using voice or text.	The user's typed message is voiced to the hearing caller through a Communications Assistant (CA). The CA relays the hearing person's spoken words by typing them back to the TTY user.	The speech-disabled person listens to the conversation, then responds by typing his/her conversation for the Communications Assistant to voice into the call.	A specially trained Communications Assistant relays your words to the other party. Video-Assisted STS is also available. Learn more at RelaySD.com .	A telephone that has adjustable volume levels to help the user hear what the other party is saying.	Internet-based equipment that allows a caller to communicate via video conferencing. A CA speaks and signs between the two parties.